

**Annexure - I**

**ELIGIBILITY CRITERIA**

Sr. No.	Eligibility Criteria	Complied (Yes/No)	Supporting Documents Required
1	Bidder must be a Proprietary Firm/ Partnership Firm/ LLP or private / public limited company in India at least for the last 5 years.		Documentary Proof to be attached (Certificate of Incorporation)
2	Storage OEM must have presense in Indian Market for last more than 10 years period.		Copy of Supply order of any customer from Government/ Government Research Institute/Commercial Banks / Financial Institutions/ PSU Organizations in India
3	The Bidder to provide information that any of its subsidiary or associate or holding company or companies having common director/s or companies in the same group of promoters/management or partnership firms/LLPs having common partners has not participated in the bid process.		Letter of confirmation (self-certified letter signed by authorized official of the bidder)
4	The Bidder should be the Original Equipment Manufacturer (OEM) or their Authorized partner for supply, installation & support under the proposed product category in India for past three years.		Documentary Proof to be attached
5	Must provide a letter of Authorization of OEM whose products is quoted for submitting the offer on behalf of the OEM.		Letter of Authorization from OEM particular to this tender only.
6	Bidder / OEM should have supplied, installed and supported at least 5-no's of Unified Storage in past 3 Years to various Government/ Government Research Institute/Commercial Banks / Financial Institutions/ PSU Organizations in India		Documentary Proof of order / contract copy /purchase order.
7	Bidder must ensure that the product to be supplied will not be End of Support in next 7 years.		Letter of undertaking from the OEM.
8	Bidder should have direct support offices in Pune and technically qualified engineers who have expertise in support and installations of the proposed product		Letter of confirmation from bidder (self-certified letter) and Detailed address of support office.
9	Compliance to Land border clause: Rule 144 (xi) of GFR 2017 & subsequent amendments		

10	All quoted products including subsystems must be current product models from globally reputed OEMs. Obsolete / Near-Obsolete / declared end-of-life models should not be quoted.		
11	At the time of installation, if it is found that some additional hardware or software items are required to meet the operational requirement of the configuration, but not included in the bidders original list of deliverables, the bidder shall supply such items to ensure the completeness of the configuration at no extra cost to IUCAA.		
12	All supplied subsystems / software's should be inter-operable for smooth integration. It is the responsibility of Bidder & OEMs to resolve any performance related issues.		
13	The OEMs and bidders participating in the tender must have presence in India and in Pune for at least five years. The bidder should enclose authorization letters from OEMs for all the items specifically for this enquiry to be enclosed, at the time of bidding. The bidder should not change the OEM once the tender is submitted. The bidder should participate as a single party and no consortium is allowed.		
14	The software licensing must be clearly and unambiguously stated and accordingly quoted separately with breakups. All the licenses for given hardware and software should be perpetual and valid for life-long.		
15	The project / activity must be completed on turnkey basis, integrating both hardware & software by a single bidder/ system integrator.		

**Bidder should note the following :**

1) The brand and make/model numbers of the quoted items must be clearly specified. Complete technical specification / information of the solution must be provided to ensure that the solution offered is in conformity with the specifications. The bidder should ensure compatibility of the components used in the solution. The bidder must provide item-wise breakup prices, wherever applicable.

2) The bidder shall provide a detailed technical compliance report for all the tender specifications clauses. It should contain for each specification i.e., the compliance status, remarks, supporting document reference stating the compliance. The compliance statement is to be prepared as per the tender sequence and shall use the same serial number for all the items and sub-items as in the tender to be submitted. The compliance report shall cover all clauses in all sections in the tender specifications including 'Installation', 'Warranty & technical support', 'training' and 'terms and conditions'.

3) The bidder should list detailed bill of materials for all the items and sub-items offered along with part numbers. Any item given as complied and not listed in bill of material is liable to be treated as non-compliant.

4) The bidder should bring out gaps in the tender document, if any (in the opinion of bidder), which might be required for completing the total solution and must be brought out and quoted accordingly i.e., any item not specifically mentioned in the specifications but is required for successful implementation of the solution (in the opinion of the bidder/OEM) must be brought out and quoted accordingly. The total solution document shall be provided by the bidder along with the technical offer.

5) The bidder/OEM must have proven experience in installing, integrating and supporting data centers comprising of storage, network, backup and virtualization solutions in the last five years in 24 x 7 x 365 working mode.

6) The bidder must submit the offer as a two-part bid. In the technical bid, the list of deliverables must be clearly specified. Un-priced commercial bid must also be submitted in the technical bid. In case price bid is submitted / clubbed with technical bid of the tender; the bidder will be disqualified.

7) The quote must be complete in all respects. Incomplete and ambiguous quotes are liable to be rejected. Amendments and additions to tender after opening of bids are liable to be ignored. Any non-compliance to any of the clauses in the tender specifications will lead to disqualification.